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CHAPTER 6 → Groups & Formal Organizations

• Section 1: **Primary & Secondary Groups**

- Groups, Categories & Aggregates

Group :

Social Category :

Social Aggregate :

- They are in regular _____ with one another
- They share some ways of _____, _____ or _____.
- They take one another's _____ into account.
- They have one or more _____ & _____ in common

- Primary Groups
- What is a primary group?

Primary Group :

Primary Relationships :

- _____ → first to use the term

- How do primary groups develop?

1. _____

2. _____

3. _____

4. _____

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Date: _____

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- What are the functions of primary groups?

1. _____

2. _____

3. _____

- William F. Whyte (1993)

- Secondary Groups

Secondary Groups :

Secondary Relationships :

- What are secondary relationships like?
- Do secondary groups ever include primary relationships?

Section 2: Other Groups and Networks

Reference Groups :

- In-Groups & Out-Groups

In-Groups :

Out-Groups :

- Where are these groups found?
- What are group boundaries?
- How are group boundaries maintained?

- Social Networks

Social Networks :

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- Are social networks groups?
- How strong are the ties in a social network?
- What are the functions of social network?

- **Section 3: Types of Social Interaction**

- Five Types of Social Interaction

- _____ (1988) describes 5 types of social interaction basic to group life:

1. _____
2. _____
3. _____
4. _____
5. _____

Cooperation :

Conflict :

- What are the social benefits of conflict?
- _____ (1858-1918)
-

Social Exchange :

- *All men, or most men, wish what is noble but choose what is profitable; and while it is noble to render a service not with an eye to receiving one in return, it is profitable to receive one. One ought, therefore, if one can, to return the equivalent of service received, and to do so willingly.*
- What is the difference between cooperation and social exchange?

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Date: _____

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Coercion :

- Opposite of _____
Conformity :

- Do most people conform to group pressures?
- What is groupthink?
Groupthink :

- Section 4: **Formal Organizations**
- The Nature of Formal Organizations
- How are formal organizations and bureaucracies related?

Formal Organization :

Bureaucracy :

- Major Characteristics of Bureaucracies

1. _____

2. _____

3. _____

4. _____

5. _____

- Max Weber & Bureaucracy
- What are the advantages of bureaucracy?

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Date: _____

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Rationalization :

- Do bureaucracies undervalue people?
- Informal Structure Within Organizations

Informal Organization :

- When were informal organizations first studied?
- Why do informal organizations develop?

Iron Law of Oligarchy :

- Why does organization lead to oligarchy?
- 1st→

- 2nd→

- 3rd→
